Updating Your Browser and Clearing Your Cache

Let's take a look at how to updating your browser and clear your cache. The following instructions are for the Google Chrome browser (recommended).

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How to Clear Your Cache (using Google Chrome)

1. Click on the three dots in the top right corner of the browser to access Settings

2. (PC Users: it may be three horizontal lines)

3. Choose More Tools

4. Choose Clear browsing data

5. Select "cached images and files" only (you do not have to check anything else. We do not want you to clear your download history or your browsing history)

6. Under Time Range, select "All Time"

7. Click Clear

How to Update Your Browser (using Google Chrome)

1. Click on About Chrome in the bottom left corner of your Settings menu

2. At the center of the screen, it will tell you whether your Chrome browser is up-to-date. If not, it will give you the option to relaunch your browser.